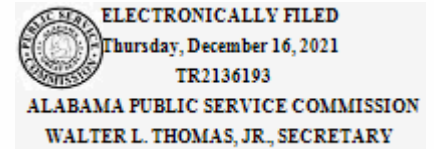


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December 16, 2021

VIA HAND DELIVERY

Walter L. Thomas, Jr., Secretary
Alabama Public Service Commission
RSA Union Building
100 North Union Street
Montgomery, AL 36104

**Re: New Hope Telephone Cooperative, Inc.
Subscriber Services Tariff
Docket No. : _____**

Dear Mr. Thomas:

Attached hereto for electronic filing with the Alabama Public Service Commission ("the Commission") are the following revised General Subscriber Services Tariff pages for New Hope Telephone Cooperative, Inc.: Fourth Revised Sheet 14 and First Revised Sheet 15 of Section 2.

The revisions update the provisions concerning the most current credits applicable to Lifeline subscribers established by the Federal Communications Commission.

The changes have a requested effective date of December 1, 2021. The original and one copy of these revisions will be hand-delivered to the Commission today.

As always, thank you in advance for your courtesies in this matter. Please direct any questions regarding the revisions to my office.

Very Truly Yours,

WILKERSON & BRYAN, P.C.

Kristen M. Beavers

Enclosure

cc: Daniel Martin

GENERAL SUBSCRIBER SERVICES TARIFF
New Hope Telephone Cooperative, Inc.

Section 2
Fourth Revised Sheet 14

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

B. Regulations (Cont'd)

13. Lifeline subscribers may apply their Lifeline discount to voice telephone service, broadband Internet access service, or a bundle of broadband Internet access service and voice telephone service; and plans that include optional calling features, such as, but not limited to, caller ID, call waiting, voicemail, and three-way calling. The Lifeline discount may also be applied to family shared data plans. The calling plan must be in the name of the eligible subscriber, and a household may receive only one Lifeline supported service. Partial payments from Lifeline subscribers purchasing bundled packages or packages containing optional calling features will first be applied to pay down the allocated price of the Lifeline supported services. (T)
14. The PICC will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier. (T)

C. Rates and Charges (T)

1. Voice Telephone Service

One of the following monthly credits will apply for each customer eligible for Lifeline Assistance:

	Monthly Credit
• Broadband Federal Credit	\$9.25
• Voice Federal Credit	\$5.25

* The maximum Lifeline Assistance credit available to Alabama customers is \$9.25 per month.

Credit amount will not exceed the basic charge for local telephone service, which includes the Subscriber Line Charge, access line and local usage or for the Company's listed charge for the subscribed service offering or for similar offerings subscribed to by customers who do not qualify for Lifeline Assistance. (T)

Issue Date: November 5, 2021
Issued By: Daniel Martin
Title: General Manager

Effective Date: December 1, 2021
Docket No: _____

S2. BASIC LOCAL EXCHANGE SERVICE

S2.15 LIFELINE ASSISTANCE PROGRAM (Cont'd)

C. Rates and Charges (Cont'd)

1. Voice Telephone Service (Cont'd)

Pursuant to FCC Rules 47 C.F.R. Section 54.403, stand-alone voice telephone Lifeline support or voice service with broadband below the minimum standards set forth in Section 54.408 of the FCC Rules will be phased out as described below:

- (i) Beginning 12/1/2019- the support amount will be \$7.25 per month.
- (ii) Beginning 12/1/2020- the support amount will be \$5.25 per month.
- (iii) Beginning 12/1/2021- the support amount will be \$0.00. **(See Note 1)**

Note 1: The FCC found that the creation of the Emergency Benefit Broadband Program ("EBB Program"), the ongoing COVID-19 pandemic, and new data collected as part of the Bureau's State of the Lifeline Marketplace Report (Marketplace Report) provide good cause for the Bureau to pause both the phase-out in support for voice-only services and the increase in minimum service standards for mobile broadband data capacity. This pause will last for one year, until December 1, 2022, to give the Commission time to evaluate whether the changed circumstances noted above warrant longer-term modifications of the Lifeline program. The support amount for standalone voice service, or voice service not bundled with broadband which meets the minimum standards set forth in Section 54.408, provided by a provider in a census block will remain at \$5.25.

2. Broadband Service

- a. The following monthly credit will apply for each customer eligible for Lifeline. Assistance who chooses to apply its Lifeline Assistance to broadband service.

	Monthly Credit
Federal Credit	\$ 9.25
- a. Credit amount will not exceed the basic charge for broadband service.